

ESF-12 Situation Report

August 18, 2004 (10:00 AM but data are current as of August 17 10:00 PM EDT)

- In Florida over 1.2 million customers (70%) have had power restored. Approximately 495,000 remain without power. Data, which continue to be updated, indicate that at the peak of the storm over 1.7 million were without power (for utilities where data are available). Utilities report that restoration in hard hit counties could take longer as shown below. Counties with significant remaining outages are listed below.
- FPL now reports that it will take approximately twelve more days to rebuild the system and restore power to customers in the hard hit areas of Port Charlotte, Punta Gorda and Arcadia in Southwest Florida, assuming weather conditions allow crews to work without interruptions.
- A number of neighboring utilities have responded with assistance including but not limited to: Gulf Power, Centerpoint, Cinergy, American Electric Power, Entergy, Tennessee Valley Authority, and Sumter Electric Co-op.
- The Orlando Disaster Field Office (DFO) has been stood up and ESF-12 is now on-site.
- Office of Energy Assurance is continuing to staff the ESF-12 desks at the Atlanta and Tallahassee Regional Operations Centers (ROCs).

Status of Power Outages in Hardest Hit Florida Counties (8/17/04)

County	Customers w/o Power	% of Community w/o Power*	Utility Provider
Charlotte	66,000	69	FPL
Collier	9,150	5	FPL/ Coop
DeSoto	11,000	74	FPL
Hardee	13,030	41	PEF/ Coop
Hendry	1,000	12	FPL
Highlands	21,461	43	PEF / Coop
Lee	65,850	19	FPL / Lee County Coop
Orange	101,753	21	PEF/Muni
Osceola	30,854	23	PEF/Muni/Coop
Polk	25,485	7	PEF/TECO/Muni/Coop
Sarasota & East	7,000	3	FPL
Seminole	54,312	29	PEF/FPL
Volusia	86,377	37	FPL/PEF/Muni

* Percents do not include cooperatives and municipals.

Florida Utility Outage and Recovery Update	
Tampa Electric	<p>Approximately 75,000 customers have been restored.</p> <p>About 3,000 customers are still out of service, down from a peak of 78,000. (8/17/04, PM) All customers are expected to be restored by late evening on 8/17.</p>

Florida Power & Light	<p>665,000 customers have been restored.</p> <p>209,000 customers outages remain from a high of 874,000 at the beginning of the storm. (6:00 PM EDT 8/17/04)</p> <p>In north and central Florida, FPL estimated service restoration to essentially all customers in:</p> <table> <tr> <td><u>Volusia County</u></td><td>Majority by Midnight Wednesday (8/18)</td></tr> <tr> <td></td><td>Remaining customers restored by Thursday (8/19)</td></tr> <tr> <td><u>Seminole County</u></td><td>Midnight Thursday (8/19)</td></tr> </table> <p>In southwest Florida, FPL plans to restore service to essentially all customers in:</p> <table> <tr> <td><u>Sarasota County</u></td><td>Midnight Tuesday (8/17)</td></tr> <tr> <td><u>Collier County</u></td><td>Midnight Wednesday (8/18)</td></tr> <tr> <td><u>Hendry County</u></td><td>Majority of customers by midnight Thursday (8/19)</td></tr> <tr> <td></td><td>Remainder by Friday (8/20)</td></tr> <tr> <td><u>Lee County</u></td><td>Majority of customers by midnight Thursday (8/19)</td></tr> <tr> <td></td><td>Remainder by Friday (8/20)</td></tr> <tr> <td><u>Charlotte & DeSoto Counties:</u></td><td></td></tr> <tr> <td>Port Charlotte, Punta Gorda & Arcadia</td><td>Majority to occur by midnight Sunday, 8/29/04</td></tr> </table>	<u>Volusia County</u>	Majority by Midnight Wednesday (8/18)		Remaining customers restored by Thursday (8/19)	<u>Seminole County</u>	Midnight Thursday (8/19)	<u>Sarasota County</u>	Midnight Tuesday (8/17)	<u>Collier County</u>	Midnight Wednesday (8/18)	<u>Hendry County</u>	Majority of customers by midnight Thursday (8/19)		Remainder by Friday (8/20)	<u>Lee County</u>	Majority of customers by midnight Thursday (8/19)		Remainder by Friday (8/20)	<u>Charlotte & DeSoto Counties:</u>		Port Charlotte, Punta Gorda & Arcadia	Majority to occur by midnight Sunday, 8/29/04
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Port Charlotte, Punta Gorda & Arcadia	Majority to occur by midnight Sunday, 8/29/04																						
Progress Energy	<p>Approximately 333,328 customers restored (66% of customers who lost power).</p> <p>168,672 customer outages remain, down from a peak of 502,000 (4:00 PM 8/17/04). Map below shows one of hardest hit areas in progress energy service territory.</p> <p>Updated power restoration targets by county/community:</p> <ul style="list-style-type: none"> ▪ Lake County - Completed Monday, August 16 ▪ Winter Garden - Tuesday, August 17, midnight ▪ Buena Vista - Wednesday, August 18, midnight ▪ Majority of Osceola County - Wednesday, August 18, midnight ▪ Holopaw - Friday, August 20, midnight ▪ Apopka - Thursday, August 19, midnight ▪ Ocoee - Thursday, August 19, midnight ▪ Remainder of Orange County - Saturday, August 21, midnight ▪ Significant portions of Seminole County - Thursday, August 19, midnight ▪ Remainder of Seminole County - Friday, August 20, midnight ▪ Seminole County - Friday, August 20, midnight ▪ Volusia County - Friday, August 20, midnight ▪ Polk County - Sunday, August 22 midnight ▪ Highlands County - Sunday, August 22, midnight ▪ Hardee County - Tuesday, August 24, midnight 																						
Municipalities	71,000 outages remain (as of 6:00 PM 8/17)																						
Cooperatives	43,600 outages remain (as of 6:00 PM 8/17).																						

Previous situation reports can be found on the Office of Energy Assurance web site at <http://www.ea.doe.gov/>

Customer Outage Data For Hurricane Charley As of 8-17-04 6:00PM

Customers Without Power and Utility Appear in each County

FPL = Florida Power & Light
PEF = Progress Energy Florida, Inc.
TECO = Tampa Electric Co.

